

- The “**Eligibility Check**” (EC) evaluates criteria established by the Clozapine REMS Program to determine if it is safe to dispense clozapine to patients receiving inpatient medical care. This includes absolute neutrophil count (ANC) values.
- **An EC must be completed before dispensing an inpatient’s first dose of clozapine by using the Clozapine REMS Program Website at [www.clozapinerems.com](http://www.clozapinerems.com), or by calling the Clozapine REMS Program Contact Center at 844-267-8678.**
- **An EC requires an ANC value which may be obtained through the Clozapine REMS Program, or by checking the patient’s medical records.**
- Inpatient pharmacies are encouraged to submit the patient’s ANC via the Clozapine REMS Program Website, by phone, or by fax according to the patient’s monitoring frequency (i.e., within 7 days of the EC date for weekly monitoring, within 15 days for every two weeks monitoring and within 31 days for monthly monitoring).

### HOW CAN I PERFORM AN ELIGIBILITY CHECK?

Option 1: Use the Clozapine REMS Program Website:

- **Log in to your account at [www.clozapinerems.com](http://www.clozapinerems.com)**
- **Access** the dashboard
- **Select ‘Eligibility Check’** from the drop-down menu and **click** the **GO** button
- **Enter the patient information** on the ‘Eligibility Check’ screen and **click Submit**
- A success message will appear or you will receive a warning message that will inform you of next steps to take. Refer to page 2 of this *Clozapine REMS Eligibility Check Fact Sheet* for further guidance.

Option 2: Call the Clozapine REMS Program Contact Center at 844-267-8678.

### HOW CAN I SUBMIT ANC VALUES?

**Pharmacies are encouraged to submit ANC values to the Clozapine REMS Program according to the patient’s monitoring frequency by utilizing one of the following methods:**

Option 1: Submit via the Clozapine REMS Program Website:

- **Log in to your account at [www.clozapinerems.com](http://www.clozapinerems.com)**
- **Access** the dashboard
- **Select ‘Add Lab’** from the drop-down menu and **click** the **GO** button
- **Enter the patient information and ANC results** on the ‘Add Lab’ screen and **click Submit**
- User will be returned to the dashboard when complete

Option 2: Fax to the Clozapine REMS Program:

- **Visit [www.clozapinerems.com](http://www.clozapinerems.com)**
- **Choose** the **Resources** tab
- **Click** on **Program Materials**
- **Select ‘Clozapine REMS ANC Lab Reporting Form’** from the list
- **Print and complete the form**
- **Fax the completed form to 844-404-8876**

Note: ANC values will be available immediately if submitted on the Clozapine REMS Program Website, but may be delayed up to 48 hours for processing of the paper form.

Option 3: Call the Clozapine REMS Program Contact Center at 844-267-8678.

# ELIGIBILITY CHECK FACT SHEET

For INPATIENT PHARMACIES

Phone: 844-267-8678

Fax: 844-404-8876

www.clozapinerems.com

## CLOZAPINE REMS

The Single Shared System for Clozapine  
No Blood, No Drug™

REMS PROGRAM ELEMENT EVALUATED BY THE <i>ELIGIBILITY CHECK</i>	POSSIBLE OUTCOMES	ELIGIBILITY TO RECEIVE CLOZAPINE	ACTION BY PHARMACY
Patient enrollment in the Clozapine REMS Program	Patient is enrolled.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	Patient is not enrolled.	<i>Eligibility Check Unsuccessful.</i>	<b>Do not dispense.</b> Contact a <u>certified</u> prescriber (or his designee) to enroll new patient.
Patient absolute neutrophil count (ANC) is on file	ANC on file.	<i>Eligibility Check Successful.</i>	Check if ANC is acceptable. Dispense.
	No ANC on file.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Check inpatient's medical record to verify ANC. Apply clinical judgement whether to dispense. <sup>2</sup> Submit current ANC results to the Clozapine REMS Program according to the patient's monitoring frequency. <sup>1</sup>
Last ANC value on file is acceptable	ANC is acceptable.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC on file for patient indicates moderate or severe neutropenia; and a "Treatment Rationale" <sup>3</sup> <b>is</b> on file.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC on file for patient indicates moderate or severe neutropenia; and a <i>Treatment Rationale</i> <sup>3</sup> <b>is not</b> on file.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Check patient's inpatient medical record to verify ANC is acceptable. Apply clinical judgement whether to dispense. <sup>2</sup>
ANC is current according to the patient's monitoring frequency <sup>1</sup>	ANC is current.	<i>Eligibility Check Successful.</i>	No action necessary. Dispense.
	ANC is not current.	A warning message will be displayed but patient will remain eligible to receive clozapine.	Submit current ANC results to the Clozapine REMS Program according to the patient's monitoring frequency. <sup>1</sup> Apply clinical judgement whether to dispense. <sup>2</sup>

<sup>1</sup>Monitoring frequency:

- For weekly monitoring frequency, the ANC submitted to the Clozapine REMS Program must have been drawn\* within 7 days prior to the *Eligibility Check* date.
- For every two weeks monitoring frequency, the ANC submitted to the Clozapine REMS Program must be drawn\* within 15 days prior to the *Eligibility Check* date.
- For monthly monitoring frequency, the ANC submitted to the Clozapine REMS must be drawn\* within 31 days prior to the *Eligibility Check* date.

\*Assumes lab draw date is day 0

<sup>2</sup>Apply clinical judgement to determine if the benefits of clozapine outweigh its risks if a patient has an ANC indicating moderate or severe neutropenia.

<sup>3</sup>*Treatment Rationale*: a justification provided by a certified prescriber which allows a patient having moderate or severe neutropenia to continue treatment with clozapine.